

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2145

Examiner: Choudhury, Azizul Q.

In Re: Stefaan Valere Albert Coussement
Case: P4644
Serial No.: 09/757,728
Filed: 01/09/2001
Subject: System for Reporting Client Status Information to Communications-
 Center Agents

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Response E